

[Potential Patient Safety]

Manually Entered Vaccines May Not Populate in System

Issue ID: 53590

Versions Affected

NextGen® Ambulatory EHR v.5.8 UD1 with NextGen® Ambulatory KBM versions prior to v.8.3

The Issue

NextGen Healthcare has identified an issue where manually entered vaccinations do not populate in the system.

Example

In this example, the user launches File Maintenance, navigates to **System > Vaccine Inventory**, and adds a new vaccine. The user then launches NextGen Ambulatory EHR, creates a new patient or opens an existing patient, and creates a new encounter. The user navigates to the *Adult Immunizations* template and selects a specialty and visit type. The user selects the new vaccine and clicks **Place Order**. The user sees that the order does not populate in the system.

Actions Required

This issue has been fixed; please apply the applicable hotfix.

Status

This issue has been fixed in NextGen Ambulatory EHR v.5.8 UD1 HF87.

Clients who are experiencing this issue can link their practice and be kept up to date on the status of this issue on the **Client Support Center** website (<http://csc.nextgen.com>). Just navigate to the **Known/Fixed Issues** tab, select the affected product from the navigation bar and filter by the Issue ID.

All NewsFlashes can be found in the **NewsFlash Archive** section under the **Known/Fixed Issues** tab on the **Client Support Center** website (<http://csc.nextgen.com>).

Clients who become aware of any potential critical issues should report them by following the process found [here](#).