

# [Potential Non-Clinical Urgent]

## Correct Diagnosis Code for Removal and Reinsertion of IUD May Not Display

Known Issue #: KI60739

### Versions Affected

NextGen® Ambulatory KBM v.8.3 to 8.3.8

### The Issue

NextGen Healthcare has identified an issue on the *IUD/Diaphragm - Procedure* template where the IUD (Intrauterine Device) does not submit and display the correct diagnosis code for removal and reinsertion.

### Example

In this example, the user opens an existing OB/GYN patient chart and navigates to the *Intake* template and clicks the **SOAP** tab to launch the *SOAP* template. The user clicks the **Procedures** icon and selects **IUD/Diaphragm**. The user documents all required information in the **IUD removal** and **IUD insertion** sections. The user clicks **Submit to Superbill > Save & Close**. The user navigates to the Procedures Module and observes that the diagnosis code for removal and reinsertion of the IUD does not display.

**Screen 1: This screen shows the *IUD/Diaphragm – Procedure* template. Note the information documented in the template.**

**IUD/Diaphragm - Procedure**

**Pre-procedure care:**

☒ Consent was obtained      ☒ Questions were answered      [Consent](#)

☒ Procedure/risks were explained      ☒ Correct patient identified      ☒ Correct side and site confirmed

**IUD removal:**

☒ Removed with no complications      ☐ Removal due to infection and inflammatory reaction due to other genitourinary device

☐ Removal due to mechanical complications of IUD      ☐ Other complications due to genitourinary device, implant and graft

Diagnosis:       Code:       Status:

**IUD insertion:**

☐ Written consent obtained from patient      ☐ Serum pregnancy test:      ☐ Strings trimmed to 3 cm

☐ Perform pelvic (speculum and bimanual) examination to check for strings      ☐ Speculum placed      ☐ Patient tolerated procedure well

☐ Cervix cleaned and prepped in sterile fashion      ☐ Tenaculum applied to the cervix      ☐ Patient to follow up after next period

GC/Chlamydia: ☐ Neg ☐ Pos      Uterus sounded to:  cm

☐ Urine pregnancy test:      ☒ IUD inserted in normal fashion with no complications      Expiration date:

Type used:       Lot number:

Diagnosis:       Code:       Status:

**Diaphragm fitting:**

A size:  diaphragm fit appropriately

☐ Patient practiced inserting and removing the diaphragm in the office      ☐ Care of diaphragm, use of spermicide jelly and 6 hour waiting period before removal after intercourse was reviewed

☐ All patient's questions answered      ☐ Education handout given to patient

Diagnosis:       Code:       Status:

Comments:       ☒ **Charges Submitted**

**Screen 2: This screen shows the Procedures Module. Note that the diagnosis code for removing and inserting the IUD is not displayed.**

Date	Code	Description	Units	Dx1	Dx2	Dx3	Dx4	Mx1	Mx2	Mx3
05/09/2010	58301	Remove intrauterine device (IUD)	1.00	V25.13						
05/09/2010	J7300	Intraut copper contraceptive	1.00							
05/09/2010	58300	Insert intrauterine device (IUD)	1.00							

Procedure:  ...

Service Date:  ... Start/Stop Time: ☐ 12:00 AM ☐ 12:00 AM

Fee:  ... P.O.S.  Units:  ☐ Rx on File

NDC ID:  ... ☐ Suppress Billing

Location:

Provider:

Diagnosis:  ...  ...  ...  ...

Modifiers:  ...  ...  ...  ...

Notes:

## Actions Required

This issue has been fixed; clients are requested to apply the most current fix in general release. Until applying the most current fix, users can manually add the appropriate diagnosis in the Procedure Module.

## Status

This issue has been fixed in NextGen Ambulatory KBM v.8.3.10.

Clients who are experiencing this issue can link their practice to this issue via the NextGen Healthcare Success Community homepage (<https://www.community.nextgen.com>). Just navigate to the **Known Issues** tab, select the Known Issue which is affecting your practice, and check the **This Known Issue Affects me** check box. A case will be created on your behalf and you will be kept updated on the status of this issue.

All released NewsFlashes can be found in the **NewsFlash Archive** found [here](#).