

Correct Diagnosis Code for Removal and Reinsertion of IUD May Not Display

Known Issue #: KI60739

Versions Affected

NextGen® Ambulatory KBM v.8.3 to 8.3.8

The Issue

NextGen Healthcare has identified an issue on the *IUD/Diaphragm - Procedure* template where the IUD (Intrauterine Device) does not submit and display the correct diagnosis code for removal and reinsertion.

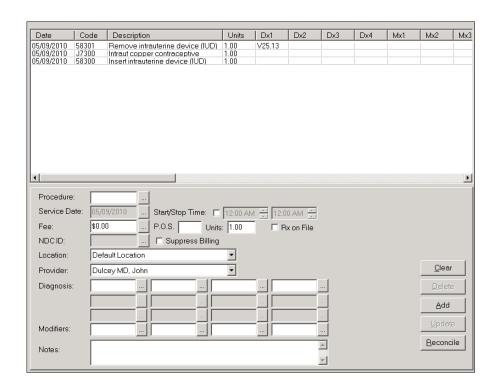
Example

In this example, the user opens an existing OB/GYN patient chart and navigates to the *Intake* template and clicks the **SOAP** tab to launch the *SOAP* template. The user clicks the **Procedures** icon and selects **IUD/Diaphragm**. The user documents all required information in the **IUD removal** and **IUD insertion** sections. The user clicks **Submit to Superbill > Save & Close**. The user navigates to the Procedures Module and observes that the diagnosis code for removal and reinsertion of the IUD does not display.

Screen 1: This screen shows the *IUD/Diaphragm – Procedure* template. Note the information documented in the template.

D/Diaphragm - Procedure		
	CAMP.	
Pre-procedure care:		
Consent was obtained	Questions were answered	 Conse
Procedure/risks were explained	✓ Correct patient identified ✓ Correct side and site confirme	d
IUD removal:		
Removed with no complications	 Removal due to infection and inflammatory reaction 	
Removal due to mechanical complications	due to other genitourinary device s of IUD	nd araft
Diagnosis:	Code: Status:	_
REMOVE/INSERT IUD	V25.13	
UD insertion:		
Written consent obtained from patient	☐ Serum pregnancy test: ☐ Strings trimmed to 3 o	m
Perform pelvic (speculum and bimanual)	☐ Speculum placed ☐ Patient tolerated proc	
examination to check for strings	☐ Tenaculum applied to the cervix ☐ Patient to follow up a	
Cervix cleaned and prepped in sterile fash		
GC/Chlamydia: 🗌 Neg 🔲 Pos	✓ IUD inserted in normal fashion with	
Urine pregnancy test:	no complications Expiration date: //	
	Type used: copper Lot number:	
Diagnosis:	Code: Status:	
Diaphragm fitting:		
A size: diaphragm fit appropriately		
Patient practiced inserting and removing	Care of diaphragm, use of spermicide jelly and 6 hour wait	tina
the diaphragm in the office	period before removal after intercourse was reviewed	arry
All patient's questions answered	☐ Education handout given to patient	
Diagnosis:	Code: Status:	
Comments:	✓ Charges Sub	mitted
	Save & Close	
	Save & Close	ancel)

Screen 2: This screen shows the Procedures Module. Note that the diagnosis code for removing and inserting the IUD is not displayed.



Actions Required

This issue has been fixed; clients are requested to apply the most current fix in general release. Until applying the most current fix, users can manually add the appropriate diagnosis in the Procedure Module.

Status

This issue has been fixed in NextGen Ambulatory KBM v.8.3.10.

Clients who are experiencing this issue can link their practice to this issue via the NextGen Healthcare Success Community homepage (https://www.community.nextgen.com). Just navigate to the **Known Issues** tab, select the Known Issue which is affecting your practice, and check the **This Known Issue Affects me** check box. A case will be created on your behalf and you will be kept updated on the status of this issue.

All released NewsFlashes can be found in the NewsFlash Archive found here.

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