

Potential Non-Clinical Urgent

CPT Codes 99406 and 99407 May Not Display on the Procedures Module and Superbill

Issue ID: 62647

Versions Affected

NextGen® Ambulatory KBM v.8.3 to v.8.3.10

The Issue

NextGen Healthcare has identified an issue where the CPT codes **99406** and **99407** do not populate the Procedures Module and Superbill when the user documents tobacco cessation data on the *Tobacco Cessation - Cardiology* template.

Example

In this example, the user creates a new patient chart or opens an existing patient chart and creates a new encounter. The user navigates to the *Intake* template and selects Cardiology as the specialty and Return Office Visit as the visit type. The user navigates to the **SOAP** tab to launch the *SOAP* template and documents information in the **Reason for Visit**, **Review of Systems**, **Vital Signs** and **Physical Exam** panels. The user scrolls down to the **Assessment/Plan** panel and clicks **Search** to launch the associated pop-up template. The user searches for and adds an assessment related to tobacco in the **Assessment/Plan** grid. The user navigates to the *Histories - Cardiology* template, scrolls down to the **Social** panel and clicks **Add** to launch the *Social History – Tobacco* template. The user documents the tobacco history details and clicks **Save & Close**. The user navigates to the *Finalize* template and clicks **Tobacco Cessation** in the **Medical Decision Making or Counseling** section to launch the *Tobacco Cessation – Cardiology* pop-up template. The user documents appropriate information in the **Patient conditions adversely affected by tobacco user** and **Counseling comments** fields. The user selects a counselling time of more than three minutes but less than ten minutes and clicks **Save & Close**. The user selects the **Moderately complex** option in the **Medical Decision Making or Counselling** section of the *Finalize* template and the appropriate E&M Code automatically generates. The user clicks **Submit Code** in the **Provider Sign Off** section. The user launches the Procedures Module and observes that the CPT code **99406** does not display. The user generates the Superbill and observes that the CPT code **99406** also does not display on the Superbill.

Actions Required

Until this issue is fixed, users can manually enter the codes in the Procedure Module.

Status

This issue will be fixed in a future release.

Clients who are experiencing this issue can link their practice and be kept up to date on the status of this issue on the **Client Support Center** website (<http://csc.nextgen.com>). Just navigate to the **Known/Fixed Issues** tab, select the affected product from the navigation bar and filter by the Issue ID.

All NewsFlashes can be found in the **NewsFlash Archive** section under the **Known/Fixed Issues** tab on the **Client Support Center** website (<http://csc.nextgen.com>). Clients who become aware of any potential critical issues should report them by following the process found [here](#).